ROBERTO MARELLA S.p.A.

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WARRANTY CERTIFICATE FOR INTERIOR FURNITURE COMPLEMENTS

WARRANTY STATEMENT

The long experience gained in the sector, along with the choice to pay particular attention to quality in the production processes, allow us to guarantee product finishes, as long as the maintenance standards are respected during use.

Products covered by this document: handles, knobs, accessories for furniture decorations, shelf brackets, hangers and interior furnishings.

Laboratory Tests: the products are subjected to laboratory tests to ensure quality standards and the degree of resistance to wear / corrosion according to their correct use and the environment in which they are placed.

Cleaning: in order to maintain the original characteristic of the chosen finish, the products require periodic cleaning by a cloth moistened in warm water.

Performance of Guarantee

The warranty covers all defects attributable to manufacturing or material defects, except for improper influences.

The guarantee provides exclusively for execution in favor of the first buyer.

At our discretion we will evaluate the repair or replacement of the product found to be defective, within the warranty period, with a corresponding product or of the same type and value.

Costs, expenses and incidental expenses are non-refundable.

The service is valid after physical return of the non-compliant product and requires proof that the defect is manifested within the warranty period, by invoice or other document proving the purchase of the asset in question.

Disclaimer of Warranty

We decline all responsibility for damages as a result of:

- . Failure to comply with the assembly and maintenance instructions, if included.
- . Improper and inappropriate use of the product
- . Damage caused by blunt and / or sharp objects
- . Incorrect cleaning with polishing, abrasive and / or alcohol products that may cause scratches, stains or wear, capable of damaging the protective layer applied to the products, with corrosive and / or unsightly effects.

Warranty period

The law provides for an official warranty period of 24 months, starting from the day of purchase by the first buyer.

In the event of a complaint, please do contact the manufacturer directly showing the product and invoice.

CQO Chief Quality Officer









